OculusIT™

We Manage IT

Run your organization at peak efficiency with
Colleague®
Cloud Hosting &
Managed Services

Focus on driving student success by leveraging our expertise in Colleague® hosting and managed services for your organization. We offer implementation and managed services for your Colleague® database, application, backup, and servers and help you optimize operations and cut costs.

Our Consultation Portfolio for Colleague® Hosting & Managed Services

Database administration and upgrades to include SQL migration

Colleague® system administration

Application administration and updates

Self-service support

Training and reporting requests

System and user account management

Functional user support

Colleague® hosting on the cloud of your choice

OculusIT is the largest SIS Cloud hosting provider to higher education institutions in North America.

Value-Added Services

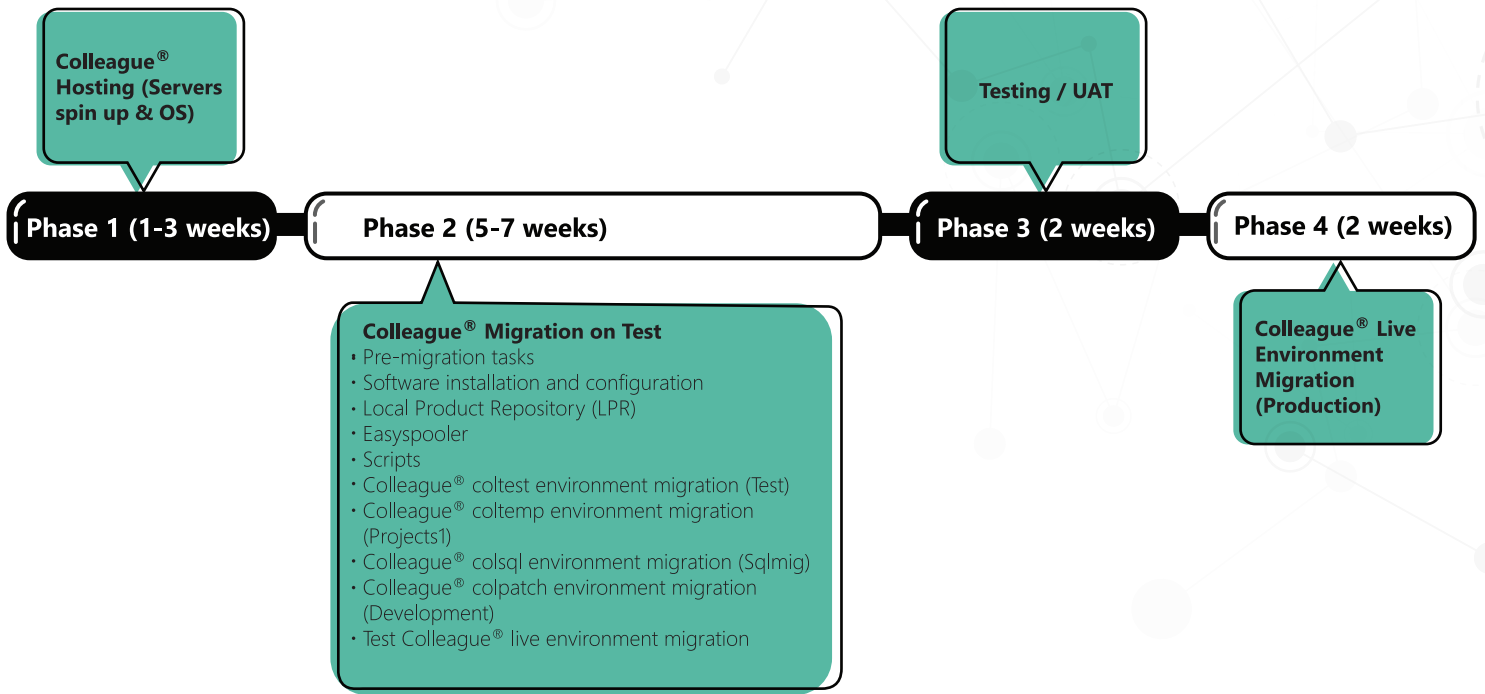**AI-Powered 24x7 Helpdesk**

Backup and Disaster Recovery

Multi-Factor Authentication

Global Cybersecurity Operations Center - 24x7 Staffed Network Operations Center and Security Operations Center

Colleague® Hosting (Servers spin up & OS)

Testing / UAT

Phase 1 (1-3 weeks)

Phase 2 (5-7 weeks)

Phase 3 (2 weeks)

Phase 4 (2 weeks)

Colleague® Migration on Test
- Pre-migration tasks
- Software installation and configuration
- Local Product Repository (LPR)
- Easyspooler
- Scripts
- Colleague® coltest environment migration (Test)
- Colleague® coltemp environment migration (Projects1)
- Colleague® colsql environment migration (Sqlmig)
- Colleague® colpatch environment migration (Development)
- Test Colleague® live environment migration

Colleague® Live Environment Migration (Production)

Why choose OculusIT for Colleague® Hosting & Managed Services

Spend only 50% of your current TCO

Daily sprint meetings with dedicated resources

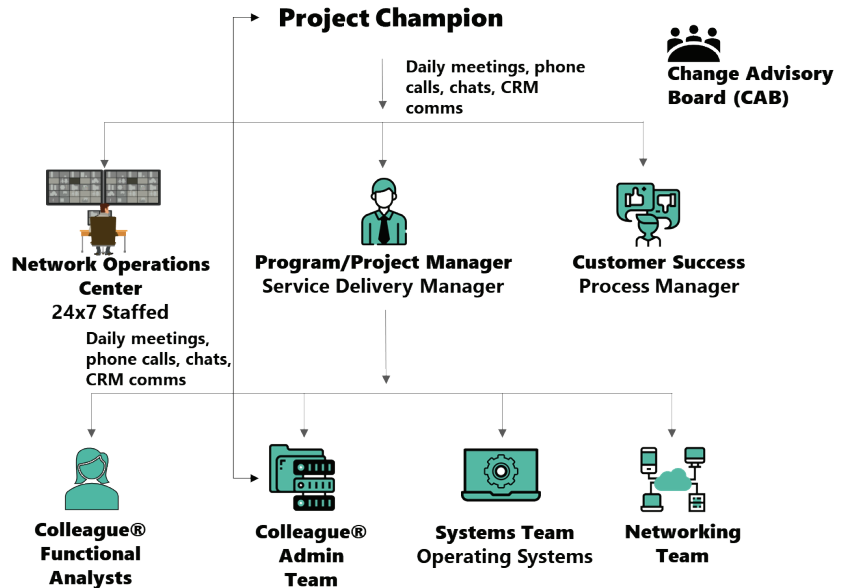24x7 support and system monitoring

Real-time scalability

SLAs & credits for guaranteed uptime

Support for Colleague® customizations

Single point of accountability

Named and dedicated resources; customer success, delivery management, Colleague® expertise

Architecture "right-sizing"

Managed Services Organization

Project Champion

Daily meetings, phone calls, chats, CRM comms

Change Advisory Board (CAB)

Network Operations Center 24x7 Staffed

Program/Project Manager Service Delivery Manager

Customer Success Process Manager

Daily meetings, phone calls, chats, CRM comms

Colleague® Functional Analysts

Colleague® Admin Team

Systems Team Operating Systems

Networking Team

About OculusIT™

Higher education's high-touch, customer-centric IT services partner of choice. We are the leaders in cost-effective, responsive and flexible IT Leadership; Managed ERP, Security and Infrastructure Services; and 24×7 Operations.

Our Services for Higher Education

| Managed IT Services | Cloud Agnostic Strategy | 24x7 Operations Support | Cybersecurity |

Reach us at

contact@oculusit.com

201-875-5275

www.oculusit.com